

# 5 ways to evaluate technology providers before you choose one

Choosing the right technology provider isn't just about features – it's about a deep understanding of your people, priorities, and purpose.

Here are five essential ways your tech provider can help your financial institution thrive.



## 1. uncover hidden opportunities

A great tech provider goes beyond surface-level support. They truly listen, dig deep, and uncover solutions tailored to your unique challenges – turning gaps into growth.

## 2. relentlessly simplify operations

They resolve issues quickly, maintain consistent service standards, and keep systems running smoothly so you can focus on serving your accountholders and community.

## 3. stay ahead of change

Your provider should have a pulse on the regulations, emerging threats, and competitive pressures of your industry – aligning insights with future-focused solutions so you gain resilience.

## 4. innovate responsibly

Trustworthy providers help you adopt new tech and strategies with confidence, delivering innovation with integrity through strong ethical foundations.

## 5. communicate consistently

Transparent, frequent communication – and sharing feedback openly – builds strong alliances that adapt as your financial institution's goals and needs evolve.

## ready to strengthen your tech relationships?

[Download the checklist](#) to evaluate tech providers' reliability, security, and support, or visit the [Relationships Matter web page](#).

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