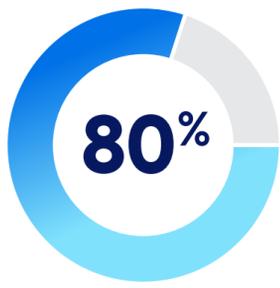


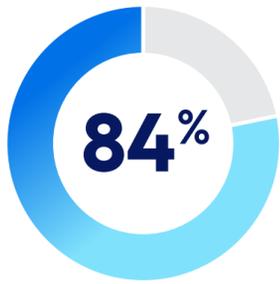
improving branch operations

A Critical Need

efficient branch service is not optional



80% of American consumers say speed and convenience are among the most important customer experiences.²



84% of consumers still show interest in visiting branches, and 13% of these are frequent branch users.¹



Ease of handling frequent transactions and resolving issues efficiently are strongly correlated with accountholder satisfaction.³

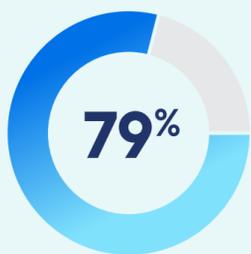
automation and streamlining – keys to effective service



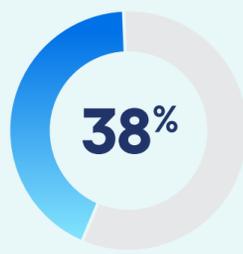
Accounting departments can save

25,000 hours

of avoidable rework annually by deploying robotic process automation (RPA) in financial reporting.⁴



79% of bankers surveyed said creating a more efficient operation was a top technology strategy.⁵



38% of bankers surveyed said reducing paper-based processes is one of their top challenges.⁶

When branches offer automated solutions for repetitive processes, there is more time for financial counseling, relationship development, and learning about real accountholder needs.

smarter branch operations

A unified software platform, without multiple logins and lengthy information searches, enables tellers and advisors to offer faster service. Efficient operations offer a more satisfying experience for everyone.



optimize your operations

[Learn more](#) about our branch operations solutions.

For more information about Jack Henry, visit jackhenry.com

SOURCES
 1. Cocheo, Steve. *Rethinking Branch Networks Without Killing Sales or Jeopardizing Growth*. The Financial Brand, October 21, 2020.
 2. *Experience Is Everything: Here's How to Get It Right*. PwC, 2018.
 3. Streeter, Bill. *Are People Happy with Their Bank? Study Reveals Blind Spots and Problems*. The Financial Brand, January 8, 2019.
 4. *Gartner Says Robotic Process Automation Can Save Finance Departments 25,000 Hours of Avoidable Work Annually*. Press Release, October 2, 2019.
 5. *2020 Technology Survey*, Bank Director, August 2020.
 6. *2020 Technology Survey*.