# digital banking forum



#### event speakers



**Toni Domingo**Digital Sales Executive at Jack Henry™
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Toni Domingo is a Digital Experience Sales Executive with Jack Henry Complementary Solutions. She has been with the company since 2012. Originally starting with the Install team, Toni successfully handled several Jack Henry conversion projects and in 2015 joined the Sales team as a Product Specialist with a focus on core solutions. She then transitioned to work as a Digital Experience Advisor for the Banno™ team and most recently moved into a Sales Executive role. Prior to Jack Henry, Toni worked at a bank that ran the Jack Henry SilverLake® System for five years. She earned a degree in Marketing with an emphasis in Advertising and Promotions from Missouri State University. Toni and her husband live in Denver, CO and in her free time, she enjoys skiing, hiking, and traveling.



Paul Wiggins
Sales Director, Digital Engineers at Jack Henry
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Paul Wiggins has been with Jack Henry since 2013 and has more than 27 years of experience working with financial institutions in the digital channels and payments space. He began his career as a Systems Engineer installing and supporting voice response systems, document and imaging platforms, and online, mobile, and bill payment solutions. He has served in the areas of technical support and operations management, client/ product consulting, sales engineering and digital strategy.

He holds a Bachelor of Commerce and Business Administration degree from the University of Alabama and brings a tremendous amount of industry knowledge and experience to the table. Paul resides in Birmingham, AL, with his wife and three children.

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#### **Nicole Harper**

Senior Director, Corporate Strategic Planning & Initiatives at Jack Henry NiHarper@jackhenry.com

Nicole Harper has a passion for empowering mission-driven organizations to innovate faster, strategically differentiate, and successfully compete. She is currently Sr. Director of Corporate Strategic Planning and Initiatives at Jack Henry (NASDAQ: JKHY), a leading financial technology company offering financial institutions access to a growing ecosystem of modern capabilities and leading fintechs through open integration. In her role, she drives research to vet acquisition, strategic partnership, and investment opportunities across the fintech ecosystem. She leads an industry research analyst team covering digital, lending, payments, and financial crimes.

Prior to Jack Henry, Nicole served in senior-executive leadership roles leading digital, marketing, and retail for forward-thinking credit unions, real estate associations, and leading financial software and identity theft protection providers. Her unique blend of experience as a practitioner, collaborative servant leader of diverse teams, and head of strategy for a leading S&P 500 technology solution provider allows her to contribute thought leadership through multiple lenses of the financial services ecosystem.

Nicole is a frequent presenter on topics related to fintech strategy and financial health, as well as niche banking topics and the important of women in leadership in the fintech industry. She has offered her expertise for industry organizations including the ABA, America's Credit Unions, Bank Director, ICBA, the Financial Health Network, and the National Fintech Organization.

Nicole holds a Bachelor of Science degree in Business Administration from Meredith College in Raleigh, NC. She also has an MIT Sloan Executive Certificate in Al: Implications for Business Strategy and completed the post graduate program in Al for Leaders from the McCombs School of Business at The University of Texas at Austin. Nicole also completed the Chief Strategy Officer Program through Wharton Executive Education.



#### **Matt Kerner**

Senior Director, Technical Product Management at Jack Henry MKerner@jackhenry.com

Matt Kerner has been with Jack Henry for seven years and leads platform integration strategy for Jack Henry's digital and technology modernization efforts. He has spent 20+ years in technology and product management starting his career as an engineer in startups and growth companies.

He holds a BS in Communication & Media Studies from the University of Missouri and lives in Springfield, MO with his wife, two kids, and a very spoiled dog.

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Barbara Vega

Payments Strategist, Senior Advisory at Jack Henry

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Barbara Vega is a Senior Advisory Payments Strategist for Jack Henry where she analyzes the everchanging payments landscape and jointly develops effective strategies with financial institutions, technology providers, and Jack Henry solution groups. After graduating from The University of Texas McCombs School of Business with degrees in Marketing and Management Information Systems, Barbara spent a dozen years sharing her technical development and management consulting skills with Argo Data Resource Corporation and PricewaterhouseCoopers. Since joining Jack Henry in 2005 Barbara has held a variety of posts, including R&D manager, product manager, and partner business unit manager, where her expertise in payments and technical integrations played a key role in developing Jack Henry's direct-to-merchant line of business. Her deep payments background and engaging personality make her a sought-after speaker and panelist at conferences and industry events.



**Chris Caufield** 

Digital Sales Engineer II at Jack Henry

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Chris Caufield started working in the Credit Union industry 30 years ago. Starting as a programmer and later as a client relationship manager he has been exposed to several different aspects of the industry. Understanding much of the daily challenge of a CU, he settled into digital banking as his primary focus many years ago. As a sales engineer he strives to explain the technology in an easily digestible fashion and how it will help you and your members/customers achieve your goals.

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Rene Perez

CAMS, Financial Crimes Consultant at Jack Henry

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Rene Perez is a Financial Crimes Consultant with Jack Henry. He has been with the company since 2007 and has more than 20 years of experience in the financial crimes industry. In his current role, Rene is able to share his specialized knowledge directly with Jack Henry clients and the industry through speaking engagements. He is Jack Henry's subject matter expert on financial crimes and has spoken at many major conferences including ACAMS®, Jack Henry Connect, and SAS's Global Financial Crimes Conference. Prior to Jack Henry, Rene worked as a BSA and Fraud Officer at a top 50 Bank in the U.S. Rene was also one out of 21 people across the country chosen by the Federal Reserve Bank to start the first-ever Federal Reserve Bank Payments Improvement Fraud Work Group. Their first mission was to formally define and categorize fraud to a single definition that can be adopted across the U.S. He lives in Birmingham, AL, with his wife and four kids. When not in the office, Rene can be found at one of his kids' functions.