



Jack Henry[™] Managed Secure Cloud

Secured Cloud Computing Services
That Reduce Your Infrastructure and
IT Burden

**improve business agility
by moving to Jack Henry's
managed cloud**

Does your financial institution find it difficult to keep pace with the latest technological advancements, regulatory compliance directives, and accountholder service demands? If so, it's time to consider moving away from burdensome, on-premises infrastructure to a flexible, modern model. Moving to Jack Henry's Managed Secure Cloud environment can help alleviate many of your existing challenges while supporting business agility.

Ready to reduce your IT burden?

**free up internal resources
to focus on more
strategic initiatives**

You can boost your business agility by moving your network infrastructure to Jack Henry's managed cloud to reduce costs, increase efficiencies, strengthen disaster recovery models, and better navigate cybersecurity, compliance, and changing market demands.

Further, leveraging the power of modern computing managed and secured by certified experts enables your financial institution to free up internal IT resources to focus on more strategic initiatives – like accountholder relationships, growth strategies, and new business efforts.



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team up with an industry leader who understands your business

With Jack Henry Managed Secure Cloud, you get an experienced provider who has outsourced core banking and credit union applications for many years. This means you can bring your financial institution the best in:

- **Regulatory Compliance** – Jack Henry is under direct FFIEC oversight. Clients can request a Report of Examination (ROE). Additionally, you will receive SOC2 audit reports annually.
- **On-Demand Resources** – Managed Secure Cloud uses a consumption computing methodology. Rather than purchasing servers, software, data center space, and network equipment, you simply pay for the resources you need, when you need them.
- **Cybersecurity** – Mitigate your cybersecurity risks with our custom-secured environment. Managed Secure Cloud utilizes multiple layers of security, including Jack Henry's enterprise security monitoring, dedicated next-generation firewall environment, encryption, AI-integrated managed detection and response (MDR), secure connectivity, and our own 24/7 security operations center (SOC).

With Jack Henry Managed Secure Cloud, your cybersecurity posture is robust and resilient, greatly mitigating cyber threats and reducing your risk.

Managed Secure Cloud options can be tailored to your needs

With Jack Henry, you can expect expert guidance and management for all the computing resources you need to migrate your infrastructure to ours. Options include:

- **Hosted Servers** – Designed to host some or all of your financial institution's network server-based applications, including Jack Henry apps, network, and most third-party servers.
- **Easier Compliance** – Our system's patching, managed IT, and managed security services include our on-demand report service, making it much easier to provide information to auditors.

At-a-Glance

Business Value

- Reduce your IT burden
- Improve business agility
- Free up internal resources

Additional Benefits

- Team up with an industry leader who understands your business
- Options can be tailored to your needs

Compatibility

- Any core

- **MITS** – Includes our Managed IT Services (MITS) monitoring, alerting, reporting, and Windows OS patching for contracted servers and workstations. The MITS service also includes remediation of alerts and patching issues as they happen.
- **Enhanced Security** – All solutions are integrated with 24/7/365 in-depth, layered security monitoring.
- **OS Support** – Provides support for Windows and Linux operating systems – any manufacturer's supported release.
- **Consumption-Based Model** – Services based on consumption usage, including server memory, storage, and licensing requirements.
- **Productivity Software** – Full support for Microsoft 365 options designed to meet your needs.
- **Service Desk** – Offers your financial institution an employee Service Desk for end user day-to-day support.
- **Communications** – Resilient branch connectivity with our own software-defined wide area network (SD-WAN), including integrated jConnect™ for secure connectivity to your Jack Henry services.
- **SASE** – A modern, secure access service edge (SASE) defense network delivering powerful next-generation firewall, data loss prevention (DLP), anti-malware, and intrusion prevention along with always-on, zero-trust network access (ZTNA) for remote users.
- **Air-Gapped Backups** – Immutable, air-gapped backups of your data, Microsoft 365 mailboxes, and active directory. Rapid restore

connecting possibilities

[Learn more](#) about our infrastructure solutions.

For more information about Jack Henry, visit jackhenry.com.