

Symitar®

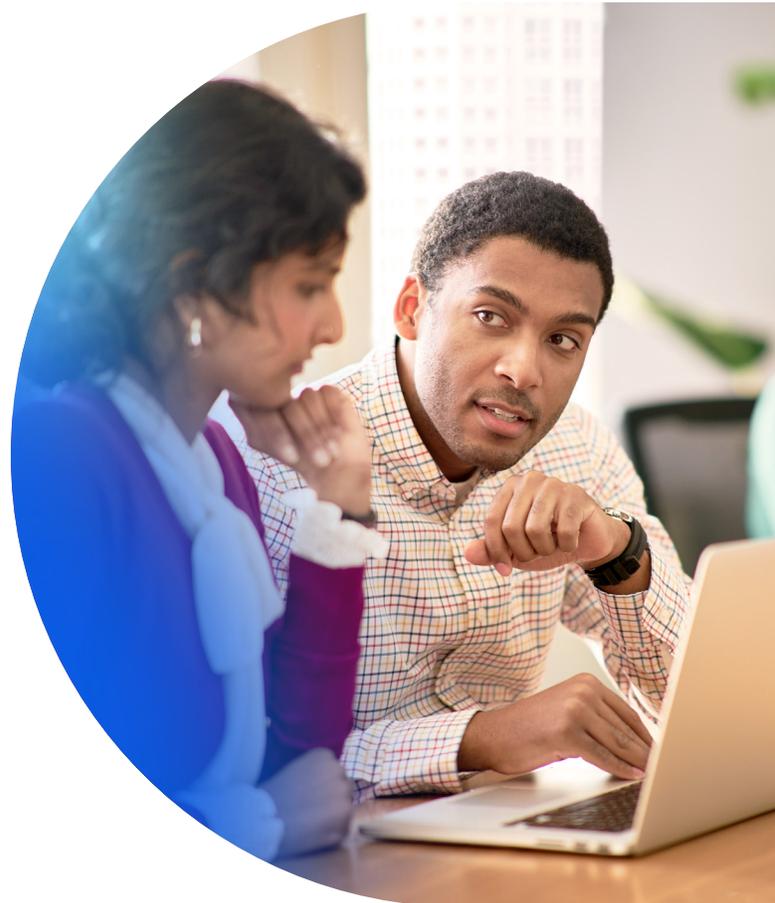
Experience the Power of a Dynamic Core Platform

Jack Henry™ offers an open technology foundation that enables and promotes the credit union people-helping-people philosophy. By leveraging the power of the extensive Symitar core platform, you can deliver a personal, modern experience to help your members in their moments of need.

overview

The technology provider you choose is critical in building an ecosystem that best serves and grows your membership. Give your members an intuitive experience across all channels with a core platform that is dynamic, comprehensive, scalable, and customizable.

Symitar provides highly customizable, enterprise-wide automation designed for growth and efficiency. With cloud hosting solutions and on-premise technology, you can address your challenges, remain compliant, and direct your focus on areas of opportunity. This system effectively supports dynamic processing requirements by integrating robust core functionality with an extensive suite of products and services. Symitar includes a services-based API that offers open connectivity between the core and additional solutions.



private cloud

Jack Henry is uniquely positioned to support both in-house and hosted environments to leverage its market-leading platforms for enterprise-wide automation. For credit unions that choose the cloud, Jack Henry provides the ability to leverage an extensive infrastructure and sophisticated processing environment – eliminating the significant capital expenditures required for in-house installations. The private cloud environment removes the need for resident resources to operate and manage in-house data center operations and long-term capacity planning. Cloud services allow credit unions to focus on their core competencies with seamless access to advancing technology, strict regulatory compliance, and ongoing access to industry, technology, and security experts.

integration and customization

Our future-ready, customizable, and scalable core powers your technology ecosystem with the ability to integrate fintech capabilities quickly and easily. With open APIs and member-centric core capabilities, our platform provides efficient operations so you can focus on what's really important – serving your members.

Jack Henry's service-based, open API is intended to replace high-cost, high-maintenance, one-to-one product interfaces with an open, standards-based translator of business information between Symitar and third-party software products – regardless of your platform, operating system, or development language.

Our customization tools put your credit union in the driver's seat – enabling your IT staff to develop tools, automate manual tasks, and create solutions that fit your unique needs and requirements. You can also take full advantage of Jack Henry's

marketplace where you'll find prebuilt solutions created by Jack Henry, vendors, and peer financial institutions that you can download at any time.

Jack Henry core platforms empower you to customize and standardize the way you see and interact with our fully integrated suite of products and services. With this framework, credit unions can run multiple complementary products or multiple sessions of the same product simultaneously – providing a common appearance and consistent usability across the entire platform.

Through Jack Henry's sophisticated and integrated technology platform, you can provide an improved multichannel experience to help grow your membership and give you a competitive edge.

community, collaboration, and connection

The Symitar platform serves over 700 credit unions of all types and sizes – that's more than three times as many clients on a single technology platform than any other credit union core provider. The level of engagement and excitement among users is an often-overlooked aspect of a credit union's technology platform, but it can be a great indicator of client satisfaction and success.



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Our company and our credit union clients are an enthusiastic and supportive group of individuals who love to interact and build on each other's successes. At Jack Henry, we recognize the benefit of creating opportunities for clients to interact and we encourage cross-communication and sharing on all subjects related to our platform. Below are some examples of community collaboration:

- [Jack Henry Connect](#)
- Strategic Initiatives Symposium
- CEO Forum for Credit Unions
- Regional User Groups
- [CU Build](#)
- Symitar Networking Forums
- National and Regional Advisory Boards
- PowerOn® Script Sharing

Jack Henry is ready to address your organization's growing needs. Your members are evolving and expect you to evolve, modernize, and be there when they need you. You deserve a technology provider that does the same for you.

unlock your potential

[Learn more](#) about creating the ultimate member experience.

For more information about Jack Henry, visit jackhenry.com.