Cyber Warfare Webinar Series

Achieving Resiliency Through the Cloud

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According to Gartner, what issue is responsible for 80% of cloud-related security breaches?



Potential Causes

- Inconsistent configuration standards
- Missing training and education
- Change control procedures
- Poor access rights management
- Not understanding roles and responsibilities

"Tech giants have fought new oversight. When the government weighed new cybersecurity standards in 2017, Amazon lobbied against them. Cloud companies, it argued, simply sell a system and turn over the job of running and securing it to their clients."

Hoffman, L., Mattioli, D., & Tracy, R. (8/1/19). Fed Examined Amazon's Cloud in New Scrutiny for Tech. Retrieved from https://www.wsj.com

Reducing Misconfiguration Risk

- Establish configuration standards
- Use centralized configuration tools
- Run routine vulnerability assessments
- Understand your applications
- Augment product and design expertise

Product and Design Expertise

Product and Design Expertise

Per the U.S. Treasury's recent Cloud Adoption report...

- Staff shortage with cloud expertise
- General IT and cybersecurity skills may not translate to cloud
- Cloud service offerings can be highly complex for financial institutions to implement, design, and manage.

How can a technology partner help?

- Scarcity of cloud expertise
- Accessibility to enterprise services
- Continuously evolving regulatory requirements
- Enterprise architecture perspective



What is enterprise architecture?

- Art and a science
- Holistic approach to tech
- Workload distribution
- Helps achieve resiliency through design



How does an enterprise architecture (EA) viewpoint help?

How does an EA viewpoint help?

- Improve data flows
- Improved application integration
- Optimal end user experience
- Improve business continuity strategy
- Maintain resiliency as new services are adopted

Providing Resiliency Through Design

- 4 categories make up the big picture:
 - Network & security infrastructure
 - Server infrastructure
 - Desktop strategy
 - Applications strategy



Network & Security Infrastructure

You start by building a solid foundation



Network & Security Infrastructure Challenges

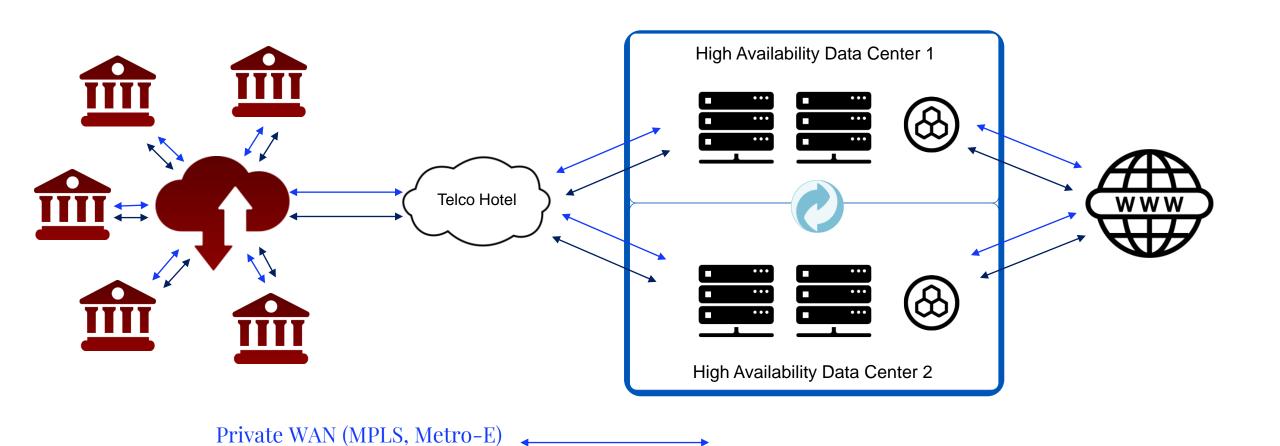
- Maintain both availability and security
- Have no single points of failure
- Navigate complicated data flows
- Optimize performance for applications
- Ensure adequate monitoring of all network devices

Improve Resiliency Using Internet

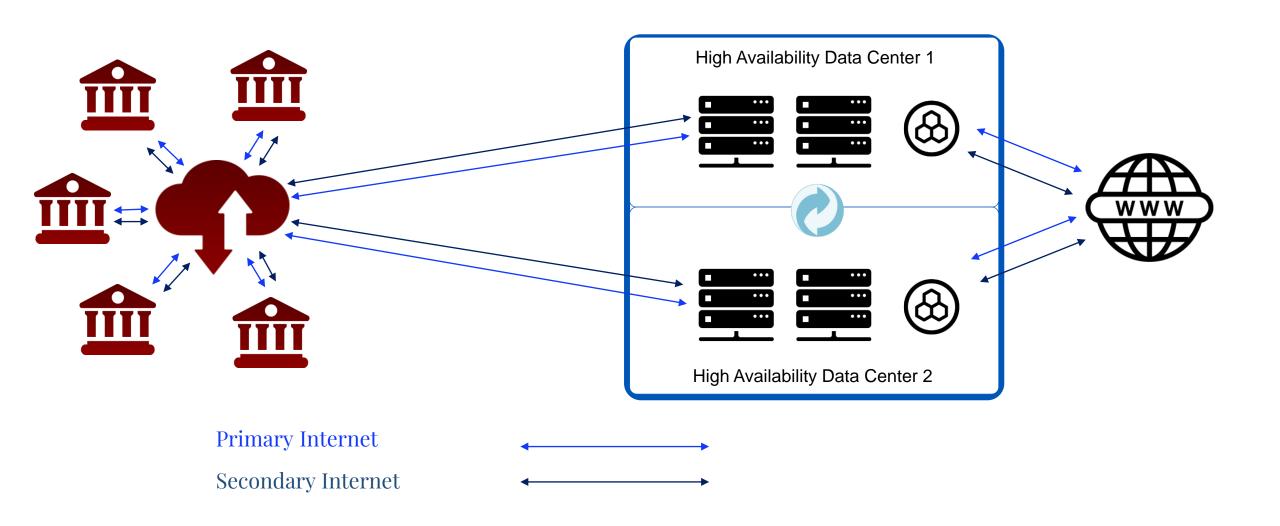
- Improve resiliency while reducing expenses
- Dependable, high-speed, and cost-effective
- Evaluate firewall and router architecture
- Consider future Server, Desktop, and Application strategies

Private Circuit WAN

Internet Backup



Internet-Only Hosted SDWAN



Server Infrastructure

Build on your foundation



Server Infrastructure Challenges

- Server refreshes
- Ongoing training needs
- Capacity planning
- Maintaining a secondary site

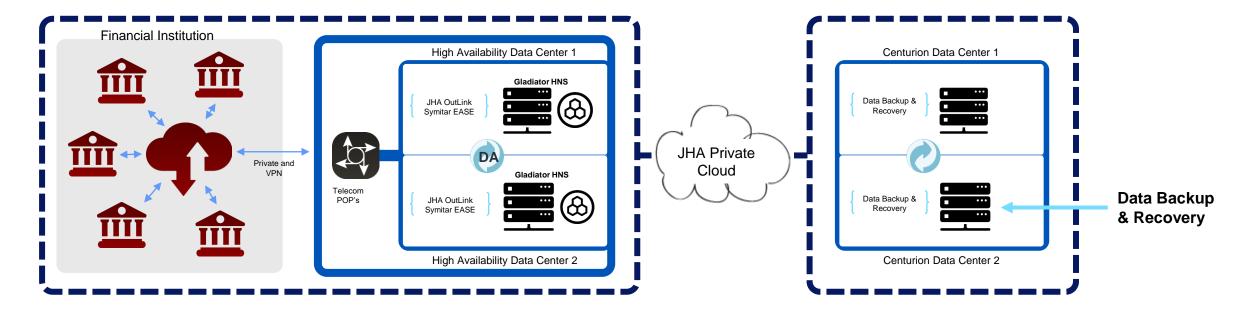


- Business continuity and disaster recovery (DR)
- Aligning hardware depreciation cycles

How can the private cloud help?

- Scale up or down without large up-front costs
- Provide expertise unique to financial institutions
- Achieve greater system uptime
- Help implementing enterprise technologies
- Improve and simplify disaster recovery

Backup Architecture



- Air gapped from client network
- Granular restoration capabilities
- Ransomware Resilient
- Immutable

Main Site Dependency

- Large thunderstorm in Maine
- Servers hosted in JH private cloud
- Operations Center power out
- Branches unaware of problems
- Workers quickly shifted to remote

Desktop Strategy

Make it usable



Virtual Desktop Infrastructure

- Non-persistent desktops
- Single parent image maintained
- Parent is cloned into children VMs
- 1:1 versus 20+:1 user to system ratio
- Centralize configurations, apps, and updates
- Session isolation for enhanced security

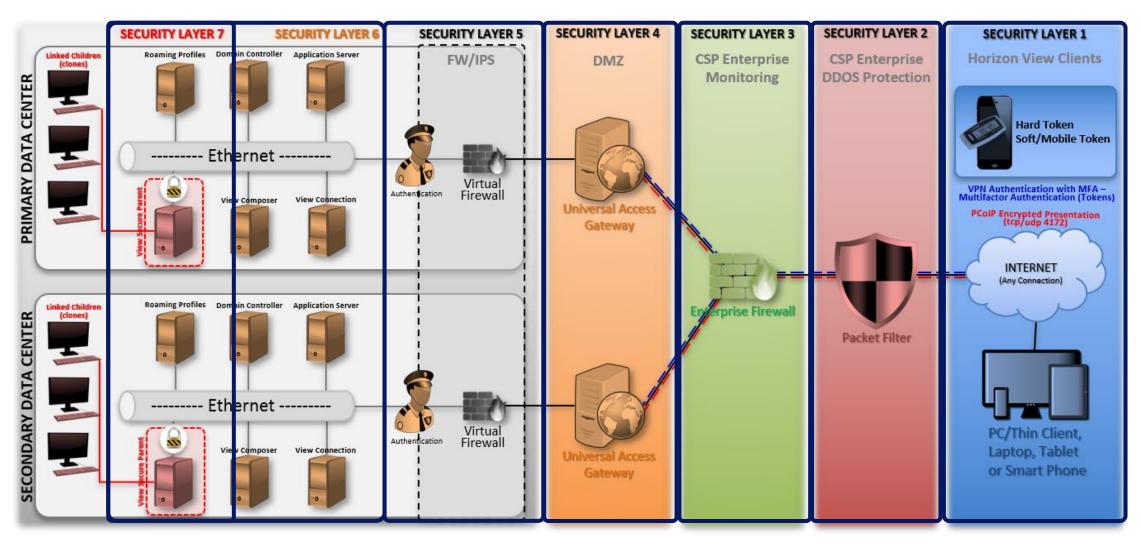
Virtual Desktop Infrastructure

- Enhanced remote user experience
- Improved application performance
- Portable user profiles
- Supported on nearly any device
- Potential for BYOD if desired
- Reduces importance of desktop hardware

Secure your new home



Hosted Network Solutions Layered Security



Thick Desktop Infrastructure

- Persistent desktops
- Applications installed and updated on each PC
- Preferred for complex user setups
- Still can be centrally managed
- Majority of security layers still apply

Application Strategy

Add the finishing touches



Application Strategy

- Fit for purpose
- Place the application where it makes sense
- Traditional client-server versus cloud-based
- Consider data integration and workflows
- Identify limitations and/or enhancements
- Understand all costs to operate the application

JH Core and Express products

- JH Private Cloud paired with other JH products provides best-case architecture
- Product support and industry expertise
- Simplified architecture
- Optimized data flows
- Enhanced mobility and security

Move in!



How you assemble your technology stack is just as important as the technologies you choose.



Next in our Webinar Series

Avoid Landmines with Your Backup and Recovery Strategy

Wednesday, March 29, 2023 1:00 p.m. CT

Register Now:

https://www.jackhenry.com/resources/events



Questions?

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